

Protecting yourself from Unlicensed Work

A home rebuild, major repair, or renovation requires permits from your local building department and the use of properly licensed contractors. A properly permitted project completed by licensed contractors protects your investment, and is a requirement to access insurance funds or other rebuild assistance programs.

Specialty contractors like electricians and plumbers need to be properly licensed by both the Building Codes Division (BCD) and the Construction Contractors Board (CCB). Verifying a license is quick and easy. A few minutes of research today can prevent problems in the future.

Where do I verify license status?

License verification is completed through BCD or CCB, depending on the license being verified:

BCD License Verification

<https://www.oregon.gov/bcd/licensing/Pages/search.aspx>

CCB License Verification

<https://wwwccb.state.or.us/search/>

What should I do if I suspect unlicensed work is being performed?

Document everything you witness. These details will assist our office in performing any necessary investigations. Remember to include as much detail as possible, such as:

- Photographs of the work performed
- Names of businesses involved
- Names of individuals involved
- Descriptions of vehicles
- Copies of bids
- Invoices, receipts, or checks

Who do I contact to report unlicensed work?

BCD and CCB have separate authority over different areas of construction activity and complaint reporting processes. Complaints should be submitted to the appropriate agency based on the violation.

- Electrical/Plumbing license violations

- Other contracting issues or violations

File a complaint with BCD

<https://www.oregon.gov/bcd/enforcement/Pages/complaint.aspx>

File a Complaint with CCB

http://searchccb.state.or.us/online_complaint_enf/

For general questions or concerns, contact your local building department.

Find your local building department contact information here:

<https://www.oregon.gov/bcd/lbdd>

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